VOLUNTARY RECALL NOTICE

Effective 06/03/2019


HAZARD

Certain micro-USB charging cables (the “Affected Cables”) packaged with select Happy Plugs Bluetooth Wireless II Headphones (the “Headphones) will fail to charge the Headphones, but instead may heat the Headphones, posing a burn risk to consumers.

RECALLED PRODUCT

Affected Cables packaged with the following Headphones sold in Canada between January 1, 2019 - April 30, 2019:

Model:

• 7620 Wireless II - Black Gold,
• 7621 Wireless II - Black,
• 7622 Wireless II - White,
• 7623 Wireless II - Pink Gold,
• 7624 Wireless II - Matte Gold,
• 7625 Wireless II - Black Space Grey,
• 7626 Wireless II - White Marble.

REMEDY

IMMEDIATELY STOP USING ANY AFFECTED CABLES. Go to https://happyplugs.com/support to see if your micro-USB charging cable is one subject to this recall. E-mails regarding the recall may be sent to customerservice@happyplugs.com. Please insert the term “Recall” into the subject line of the email.

This recall is being conducted in cooperation with Health Canada

Post until 06/03/2020